

# INAUGURAL PROPERTY, STRATA AND FACILITY MANAGEMENT CONFERENCE 2016

17 NOV 2016 (Thursday) - YORK HOTEL, 21 Mount Elizabeth, 228516

## Theme– Critical Issues in Maintenance and Management

### Introduction

This inaugural SISV conference focuses on successful property and facility management. It deals with emerging issues relating to both the management and administrative aspect as well as the technical and operational problems in buildings and facilities. The morning sessions will discuss matters relating to human resource management, implementation of work, health, safety regulations and guidelines, performance-based cleaning contracts and conflict management. The afternoon sessions will discuss matters relating to the technical and operational aspects such as landscape and pest management, building maintenance, and maintenance of the building services. The purpose is to provide a better understanding of the maintenance problems and help to improve the operational performance in property management.



Conference Fee (includes Lunch, Teabreaks & GST)	Fee
<b>SISV Members, APFM &amp; CREA Members</b> (Register on/before 31 <sup>st</sup> October 2016)	S\$ 185.00
<b>SISV Members, APFM &amp; CREA Members</b> (Register after 31 <sup>st</sup> October 2016)	S\$ 235.00
<b>Student Members and Students</b>	S\$ 75.00
<b>Others/Public</b>	S\$ 285.00
<b>Overseas Participants</b>	USD\$ 220.00

**For Registration:** <http://www.nationproperty.sg/psfm2016/registration.aspx>

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**SISV (VGP) : 6 CPD Credit Hours**

# Conference Programme

<b>9.00am</b>	Registration	
<b>9.30am</b>	Welcome Speech by Dr Lim Lan Yuan, President (VGP) SISV	
<b><i>Morning Sessions - Management and Administrative Aspects</i></b>		
<b>9.45am</b>	<b>Session 1</b> Speaker Synopsis	<b>Human Resource Management</b> <b>Mr Eric Chan</b> , General Manager, Ngee Ann Property Management Pte Ltd This session provides an outline of the main considerations in managing manpower requirements for property and facility management. The issues would include recruitment and selection of employees, training and development of staff, career, growth and development in the field.
	<b>Session 2</b> Speaker Synopsis	<b>Managing Workplace Safety &amp; Health in Facility Management</b> <b>Mr Lim Cheong</b> , Senior Principal Specialist (Inspectorate Specialist Group) Ministry of Manpower The session shares how workplace safety and health duties may be neglected in facility management and the potential liabilities under the WSH Act. The topic provides some key pointers on how to manage WSH in the Facility Management context.
	Networking Break	
	<b>Session 3</b> Speaker Synopsis	<b>Performance Based Contract Cleaning Services Contracts</b> <b>Mr Peter Lai and Mr Ivan Lek</b> , One Marina Property (OMP) This session shares the journey of OMP's performance-based contract cleaning services contracts levelling on their in-house developed information telecommunication system on IoT platform.
	<b>Session 4</b> Speaker Synopsis	<b>Conflict Management</b> <b>Mr Tay It Tuan</b> , Advisor, Asset Services, CBRE This session provides the common quarrels and disputes in management corporations. It will offer solution to these problems without damaging the relationship among the residents and occupiers
<b>12.30pm</b>	Lunch	
<b><i>Afternoon Sessions – Technical and Operational Problems</i></b>		
<b>1.30pm</b>	<b>Session 5</b> Speaker Synopsis	<b>Landscape Management</b> <b>Mr Franklin Po and Mr Leong Tatt Man</b> , Tierra Design This session will highlight the main issues and problems in landscape management. It will discuss how the plants and gardens can be maintained that will enhance the physical living environment.
	<b>Session 6</b> Speaker Synopsis	<b>Pest Control and Management</b> <b>Dr Foo Foong Kuan</b> , Alliance Anticimex This session will discuss the common pest issues in building and facilities and their management. It will focus on mosquito, rodents and other common pest problems.
	<b>Session 7</b> Speaker Synopsis	<b>Building Maintenance Rectification of Defects</b> <b>Mr Chin Cheong</b> , Building Appraisal Pte Ltd This session will highlight the common problems in building maintenance. It will discuss defects rectification and preventive maintenance.
<b>3.30pm</b>	Networking Break	
<b>4.00pm</b>	<b>Session 8</b> Speaker Synopsis	<b>Building Services Maintenance – Mechanical</b> <b>Mr Vincent Tong</b> , Senior Managing Director, Surbana Jurong This session will provide an overview of the common problems in maintaining building services of a mechanical nature. This includes discussion of fire protection, sanitary and plumbing system, other mechanical installation, and building automation control.
<b>4.30pm</b>	<b>Questions and Answers Discussion</b>	
<b>5.00pm</b>	Close of Conference	

## Our Distinguished President and Speakers



Dr Lim Lan Yuan is the President of Valuation and General Practice, SISV and also that of the Association of Property and Facility Managers (APFM). Dr Lim Lan Yuan has some 40 years of extensive experience in property business involved in development, valuation, training and consultancy. He is a licensed appraiser and a certified property and facility manager.



Mr Eric Chan is the General Manager of Ngee Ann Property Management Pte Ltd. Mr Chan has over 36 years of working experience in managing and maintaining public housings, Government buildings, commercial buildings and shopping malls. He is also a Licensed Appraiser and Certified Fire Safety Manager as well as a Fellow and Council Member of the Singapore Institute of Surveyors and Valuers and the Association of Property and Facilities Managers. Mr Chan is also a Panel Member of the Strata Titles Boards Member and Member of SPRING Technical Committee on Building Maintenance and he is also member of the Workplace Safety and Health Council (WSHC) Committee for Facilities Management.



Mr. Lim Cheong is a Senior Principal Specialist, Inspectorate Specialist Group (ISG) of the Occupational Safety and Health Inspectorate, Ministry of Manpower. He is the department's resource person providing support on technical, regulatory and systemic issues related to the construction industry. He is also a member of inter-agency workgroups, such as "Design for Safety" and the "Building Innovation Panel Working Committee" which look into Prefabricated Prefinished Volumetric Construction. Beyond his main area of work with the MOM, Mr Lim is a seasoned lecturer for a number of workplace safety and health courses at institutes of higher learning, statutory boards and professional organizations. Mr Lim is a participant in the Technical Committees on Personal Safety and Health under the purview of General Engineering and Safety Standards Committee, SPRING Singapore.



Mr Peter Lai is Assistant Director (Facilities Management), One Marina Property Services Pte Ltd. Masters of Science (Real Estate) from NUS, Mr Lai has more than 15 years of experience managing Properties and Facilities in public and private sectors, local and overseas. Awarded 1<sup>st</sup> prize in Mechanical Engineering for inter-polytechnic projects, organised by Shell Technology. He initiated a Total Building Performance project and presented at The Enterprise Challenge. A People Developer internal Consultant, he also performed internal audits on the engineering, resource, and environmental health & safety processes.



Mr Ivan Lek is Assistant Director (Facilities & Mall Management), One Marina Property Services Pte Ltd. Bachelor Degree of Property Economics from UTS, Mr Lek has more than 10 years of experience managing Properties and Facilities in public and private sectors. Experiences in implementing of M&E and building operation aspects, developing operational guidelines, facility management policies, standard operating procedures, mall pre-opening services, building audits and planning.



Mr Tay It Tuan has more than 30 years of experience managing property assets. Previous to joining CBRE, he has held a senior position at a statutory board. At CBRE, Mr Tay headed the Asset Services department, which focused on the management of prime commercial properties for Developers, Funds Managers and Financial Institutions. Trained in the field of building and management, Mr Tay authored the book titled "Handbook on Condominium and Strata Title Properties Case". The book was commended by the ex-Minister for National Development – Mr Mah Bow Tan. Many owners have also sought his expert advice on strata title matters. Mr. Tay currently sits on the SISV Panel for Disputes Resolution. He is a trained arbitrator and mediator and was a member of the Board of Examiners of BCA.



Mr Franklin Po is the Chairman of Tierra Design, a company which he founded in 1995. With 43 years of experience, Mr Po is the registered architect in Singapore as well as in California. Mr Po was awarded the President's Design Award, Designer of the Year, 2015 as well as the Skyrise Greenery Awards, Excellence Award, Lee Kong Chian Natural History Museum, 2015. He was also awarded the NParks Landscape Excellence Assessment Framework (LEAF) and also for Outstanding Project, PARKROYAL on Pickering, 2015. He has also received the SIA Architectural Design Awards, Greenscape (Landscape, Parks and Park Connectors), Zhongshan Park, 2014. Some of his other notable projects include Changi Airport Terminal 3, Singapore (Completed 2008) and Marina Barrage, Singapore, Completed 2008.



Mr Leong Tatt Man specializes in cross disciplinary design management and cross agencies projects management. He has extensive experience with overseas design architects and liaising with local authorities. Mr Leong, who is also an APEC and ASEAN Architect, he was the Team Lead for many URA projects including Waterfront Promenade, Jubilee Bridge, Empress Place and Esplanade Park. In 2016, Mr Leong joined PoDesign and Tierra Design as Director. Mr Leong has also received awards in projects mainly One Shenton Condominium Development, 2008, BCA Green Mark Awards, (Gold), Volari Condominium Development, Singapore, 2010 BCA Green Mark Awards (Platinum) and Marina Bay Waterfront Development, Singapore, 2011, SIA Architectural Design Awards.



Dr Foo Foong Kuan graduated with a first class honours in Biology and Management of Vector and Parasites from Universiti Sains Malaysia in 2009. She continued her graduate studies and in 2012 obtained her Ph.D in Urban and Industrial Entomology working at the laboratory of Professor Lee Chow Yang where she studied the biology and ecology of an endoparasitoid fly (*Misotermes mindeni*) and investigated its interactions with host termite (*Macrotermes gilvus*). She is currently the General Manager – Technical & Entomology at Alliance Anticimex. She is an avid practitioner of her scientific expertise in entomology. She provides training, technical support and engages in practical scientific field investigation & studies for the company.



Mr Chin Cheong is the Managing Director of Building Appraisal Pte Ltd and he is responsible for the overall management of the Company such as controlling and implementing company's strategies and policies. Mr Chin has over twenty (20) years of experience in building surveying, building defect pathology, maintenance of building, diagnostic survey and inspection on building defects and rectification works. His expertise also extends to include providing maintenance advice, condition surveys, refurbishment, addition and alterations, external façade repairs, fire reinstatement works, dilapidation survey, landlord/tenant matters on repairing covenants, property damage due to construction and development works as well as expert witness on building defects cases.



Er. Vincent Tong is currently the Senior MD, Group Business Generation & SEA for Surbana Jurong Pte Ltd and his task is to lead the generation and growth of profitable new business, prospects and revenue streams for Surbana Jurong while concurrently leading the SEAsian business as part of their International operation. Er. Tong is a registered professional mechanical and fire safety engineer in Singapore as well as an ASEAN Chartered Professional Engineer and Senior Member of IES. With more than 30 years of experience, Er. Tong has been involved in several mega projects in Singapore, Malaysia, the Middle East and China including North-South Expressway, Circle Line and Thomson Line MRT, KV MRT Line 1 & 2. Jakarta and HCM Metro, Power Grid Cable Tunnels, The Sail and Marina Bay Financial Centre; Airport Transformation project in Brunei; Jakarta Airport T3; Signature Towers and Dubai Mall in UAE; Capital Plaza in Abu Dhabi and Great Mall of China in China.